ATTENTUS
TECHNOLOGIES

OPERATIONS INFRASTRUCTURE

Technology Management
for
Law Firm

Law firms have a very high standard for data security, storage and access controls. Untrustworthy systems can cause missed deadlines and risk the outcomes their clients want. Systems not working can cost thousands of dollars per hour in unbillable time. To stay current, competetive, efficient and secure, hardware and software updates and upgrades are crucial. Integrated solutions keep things running smoothly, minimize down time and offer flexibility in an ever evolving business ecosystem.

Law Firm

A 10 member law firm specializing in business and personal injury law as well as estate planning serves an ever-expanding customer base.

Their Challenges

The client was running on end-of-life operating systems and an outdated version of their Enterprise Resource Planning (ERP) solution.

When operating systems go end-of-life they no longer receive support to repair vulnerabilities that are discovered and companies no longer develop software to protect them from malicious activities.

Additionally, they were unable to upgrade their line of business applications, missing out on many of the productivity features in their case management, time tracking and accounting packages.

They needed a team to set up new infrastructure and safely migrate their data with little to no down time.
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CASE STUDY

Our Solution

After an initial analysis of the client's network and systems, we:
• upgraded their aging server hardware
• upgraded their software, including a fresh Windows installation and an upgrade to their Worldox document management system
• equipped the client with Tabs3 as the main practice management software.
• ended with a migration to Office 365 from their outdated on-premise Exchange server.

The Results

Technology upgrades ensure a higher level of security for the practice.

The fresh installation of Windows and the migration to Office 365 solves compatibility issues and software availability problems allowing the client to utilize more tools to aid their practice.

The implementation of Worldox grants the client a robust set of email and document management tools, including sharing, process automation, and more.

The Tabs3 practice management software allows the client to customize and automate their billing process, utilize the PracticeMaster electronic case file software and practice management tools.

The client transitioned from an unsafe, unstable, incompatible working environment to a stable, secure, and flexible one. This allows them to better service their clients, protect their sensitive information, and grow their practice.

Partner With Us Today
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